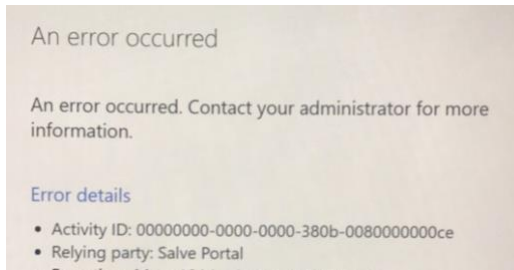# Recent Portal Error Message in Google Chrome

A recent Google Chrome update has caused issues with a number of websites, including the portal. Please try this change to resolve your issue:

- In your Google Chrome address bar, type in: **chrome://flags**
- This brings you to an area where you can adjust "Experiments" settings in Google Chrome
- Type **cookies** into the search box
- Go to the settings **SameSite by default cookies** and **Cookies without SameSite must be secure** and set them to **Disabled**
- Select the **Relaunch** button at the bottom of the page.

Try navigating to the portal again and see if the issue continues. If you are still having a problem after those changes, try the following:

- Clear your cache and cookies, using the steps listed here: https://support.google.com/accounts/answer/32050?co=GENIE.Platform%3DDesktop&hl=en
- Try using another web browser such as Microsoft Edge, Mozilla Firefox or Apple Safari to log on to the portal, as they are not affected by this error/issue.