



DISABILITY ACCOMMODATION APPEALS PROCEDURE

Resolution of accommodation decision disputes takes place through one or more of three means: informal mediation with Student Accessibility Services, a formal appeals process through the University, and by filing a formal complaint with the Office of Civil Rights. Students are not required to pursue these options in any particular order and have the right to pursue a complaint with the Office of Civil Rights at any time. It is the responsibility of students, or students with their parents' support, to initiate and pursue this process.

Parents may not file a grievance on their students' behalf without their adult student's involvement. No student will ever be subjected to negative consequences or suffer retaliatory action as a result of filing an appeal.

Informal Appeals Procedure:

The University encourages students to resolve disputes regarding accommodation decisions informally before initiating a formal appeal. We advise them to discuss their concerns directly with either the Student Accessibility Services Coordinator or her supervisor in an attempt to resolve their concern before pursuing additional steps.

It is the responsibility of students, not parents, to do so.

Formal Appeals Procedure

Appeals are not new or additional reviews, and are not granted based solely on a student's disagreement with an accommodation decision. Students who wish to formally appeal an accommodation decision, may do so under specific conditions. The Housing Accommodation Appeals Committee will review requests for appeal to determine if appropriate grounds for filing an appeal have been met.

Grounds for an appeal must be based upon one or more of the following conditions:

- **Procedural error:** A procedural error(s) occurred during the original accommodation review process that may have impacted the outcome of the review.
- **New information:** Specification of new information, **not available at the time of the initial review** that, if introduced, may have altered the outcome of the review. A detailed account of the new information must be clearly described and be accompanied by supporting documentation from a certifying professional such as a treating physician, current therapist, or similar person. Information is not considered new that existed at the time of the original accommodation request but was voluntarily withheld during the initial review.
- **Evidence of discrimination or bias** on the part of the individuals making the decision, or an inability to consider the accommodation request objectively and completely.

If the Housing Accommodation Appeals Committee determines that the request satisfies one or more of the aforementioned grounds, they will convene and the student's request for an appeal will be reviewed. If the Housing Accommodation Appeals Committee decides that grounds for an appeal have not been met the student will be notified and the original decision will stand.

To initiate the appeal process, the student must write and submit, on *their own behalf*, within 7 business days after receiving notification of the accommodation decision, a request for appeal to the Housing Accommodation Appeals Committee. The letter of appeal must be accompanied by a Student Accessibility Services appeals form available through the Student Accessibility Services office or online at <https://salve.edu/student-accessibility-services>. In addition to the factual information requested, the appeal letter and accompanying form must include:

- 1) a statement explaining the grounds for the appeal;
- 2) relevant supporting information and documentation; and
- 3) a statement of the desired outcome of the appeal request.

Once the appeal is received:

1. The Housing Accommodation Appeals Committee will convene to consider the appeal. This committee is comprised of knowledgeable staff members who represent The Dean of Students Office.
2. Copies of all pertinent documentation will be made available to the appeals committee at the time of the review. Students should be aware that documentation that contains confidential student information will be viewed by the committee, whose members hold this information in strict confidence.

3. The Housing Accommodation Appeals Committee will review the documentation and make a determination to either uphold or recommend a modification of the original decision.
4. The student will be notified of the outcome of the appeal within 30 business days of receipt of its initiation. The decision to modify or uphold the original decision is final.

No student will be subjected to negative consequences or suffer retaliatory action as a result filing an appeal.